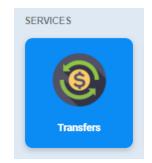
# Transfers Guide-TCU Mobile and Online Banking

#### Updated October 5, 2022

This Transfers Guide provides step-by-step instruction for the Transfers Tile found on the Home Screen of TCU Mobile and Online Banking. The functionality outlined in this document includes: the **Transfers Landing Screen**, **Adding Transfer Accounts**, **Transfer Initiation**, **Alerts**, **Transfer List**, **Transfer Details**, and **Searching Transfers**. Easily access all of these functions by clicking on the Transfers Tile (shown below).



### **Transfers Landing Screen**

Clicking the Transfers Tile directs you to the Transfers Landing Screen. This screen allows you to view summary information of historical and future-scheduled transfers, add additional transfer accounts, and initiate a new transfer. You can also view a sequential list of transfers and edit scheduled transfers.

Transfers			ACCOU
		TRANSFER	
OTAL SCHEDULED NEXT 30 DA	ws		
+ <b>\$0.</b> 00			
You've transferred \$32.25 in the p	oast 30 days		
	FEB 28, 2022	٩	
	John Smith Savings	\$5.00	
	PERFORMANCE CHECKING test3 - 02-28	\$5.00	
	PERFORMANCE CHECKING Test2- 02-26	\$5.00	
	John Smith Savings	\$5.00	
	FEB 24, 2022		
	PRIMARY SHARE From Checking *****91.8	\$1.00	
	FEB 18, 2022		

## Adding Additional Transfer Accounts

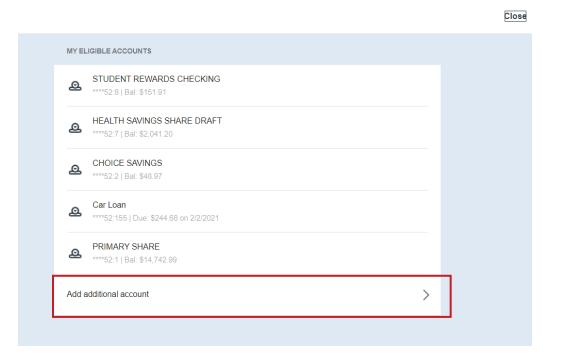
Add accounts belonging to another TCU Member or your external accounts at other financial institutions to utilize in Transfers.

#### To add an Additional Account

1. On the Transfers Screen, click the +Account button

BACK TO DASHBOARD	
Transfers	+ACCOUNT
	TRANSFER
TOTAL SCHEDULED NEXT 30 DAYS	
+ \$0.00	
You've transferred \$0.00 in the past 30 days	

2. The Accounts Screen displays. Click **Add additional account** to add an external account. (Or clicking **Close** returns you to the Transfers Screen)



3. Next, click Add a My CU Member to add a TCU Member account or Add an External Account to add an account from another financial institution

Add Accou			
	SELECT ADDITIONAL ACCOUNT TYPE TO ADD		
	Add a TCU Member	>	
	Add an External Account	>	

To Add a TCU Member Account:

a. Click Add a My CU Member. The Member-to-Member Transfer Screen displays

ら My CU Member		Close
	Member to Member Transfer	
	MEMBER NUMBER	
	Member #	
	ACCOUNT SUFFIX OR ACCOUNT NUMBER	
	Digits following colon, ex. 1234:XXX	
	FIRST 3 LETTERS OF THE LAST NAME OR BUSINESS NAME	
	VERIFY MEMBER	

b. Enter the following information:

MemberNumber	Enter the Member Number associated with the account to add.
Account Suffix or Account/Loan Number	Enter the Acct Suffix associated with the account. This is the number following the colon and may be 1, 2 or 3 digits depending on the type of account. (Digits following colon, i.e., 1234:x) In this example, the x would be the account suffix.

**First 3 Letters of Last Name** Enter the first 3 letters of the Member's last name, or the first 3 letters of the business name

b. Once all fields are complete, click the Verify Member button



After clicking Verify Member, a "Searching" message displays while the information is validated. An error message displays if you attempt to add your own account or if invalid Member information is entered. Clicking "Try Again" returns you to the previous screen to re-enter information.

c. If valid information is returned, a success message displays

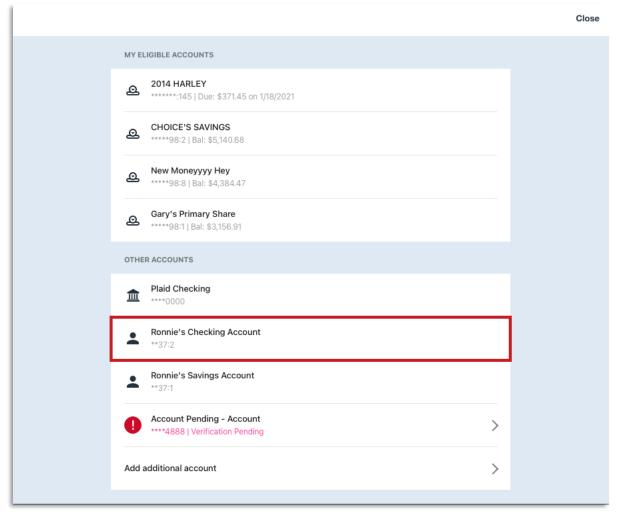
ら Add Account			Close
	My CU Member Found		
	NICKNAME (DISPLAY NAME)		
	RONNIE BURRIS CHECKING	0	
	SAVE		
	SAVE		

**d.** To edit the Account Nickname, click the 💿 icon to clear all text, or click into the field and begin typing

ら Add Account		Close
	My CU Member Found	
	NICKNAME (DISPLAY NAME)	
	Ronnie's Checking Account	
	SAVE	

e. Click Save to proceed

f. The external Member account now displays on the Accounts List under Other Accounts





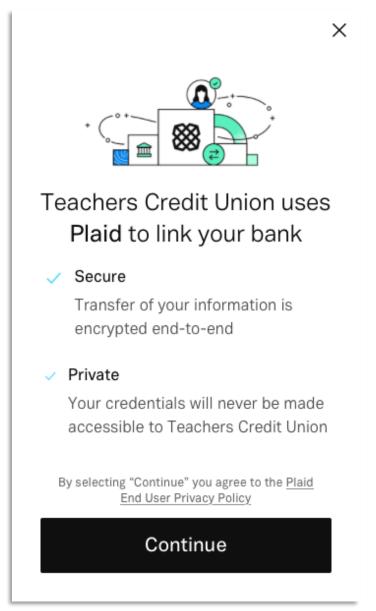
External accounts will display masked account information and will not display any balance information.

To Add an Account from Another Institution by Login Credentials:

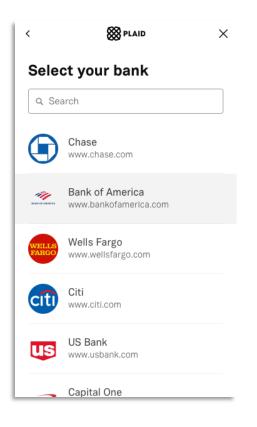
- a. On the Transfers Screen, click +Account
- b. Click Add additional account under Other Accounts
- c. On the next screen, click Add an External Account

Add Accoun	t		
	SELECT ADDITIONAL ACCOUNT TYPE TO ADD		
	Add a TCU Member	>	
	Add an External Account	>	

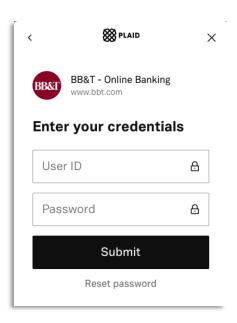
d. Review the disclosure information, then click  $\ensuremath{\textit{Continue}}$  to proceed, or click the X to exit.



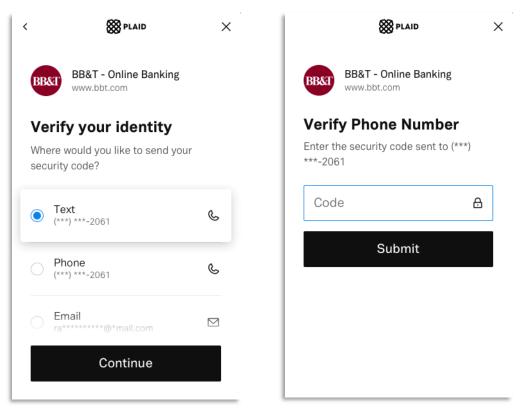
e. On the next screen, select the external financial institution or search by name



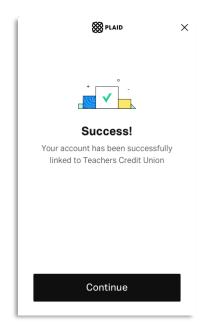
f. Enter the credentials associated with the account, then click Submit



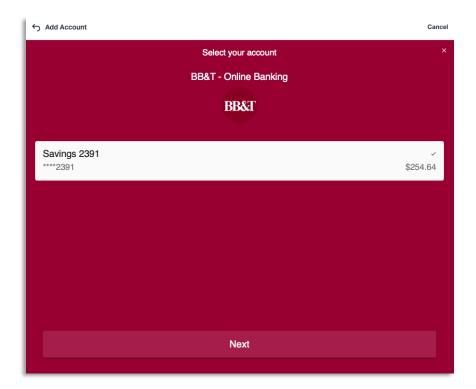
g. Proceed with any additional verification steps, then click **Submit** once completed



g. Once all requirements of the external institution are met, a success message displays. Click **Continue** to proceed







i. The account now displays on your Accounts List

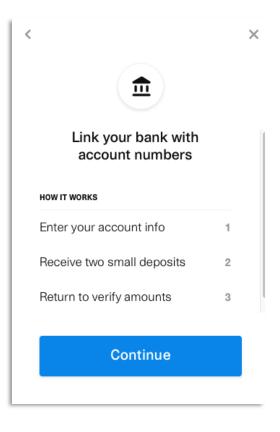
OTHE	R ACCOUNTS	
₫	Plaid Checking 0000	
•	Ronnie's Savings Account **37:1	
₫	Savings 2391 2391	
Add a	additional account	>

To Add an Account from Another Institution with Microdeposits:

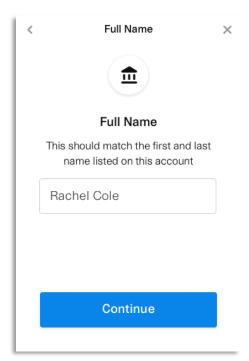
- a. On the Transfers Screen, click +Account
- b. Click Add additional account
- c. On the next screen, click Add an External Account
- d. Search for the financial institution, then click  ${\mbox{Link with account}}\xspace{-1mm}$  numbers

$\leftarrow$	🛞 PLAID	×
Sele	ct your bank	
Q car	rolina	
	southcarolinadcp.gwrs.com	
•	Carolina Bank www.carolinabank.net	
	First Carolina State Bank www.firstcarolinabank.com	
	Don't see your bank? Link with account numbers	
	Search again	

e. Review the information on the following screen, then click Continue



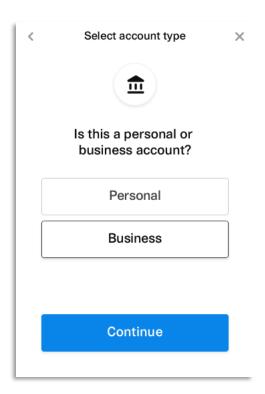
f. Enter the First and Last Name associated with the account, then click **Continue** 



g. Select the account type, then click Continue

<	Select account type	×
	Select the account type	
	Checking	]
	Savings	
	Continue	

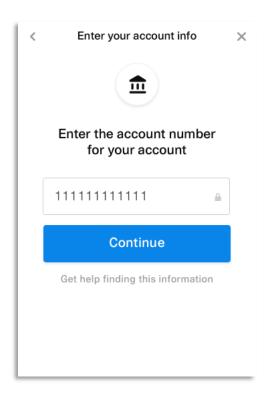
h. Next, select Personal or Business as the account type, then click **Continue** 



i. Enter the routing number for the account, then click Continue

<	Enter your account info	$\times$
	Enter the routing number for your account	
	053100300	
	Continue	
	Get help finding this information	

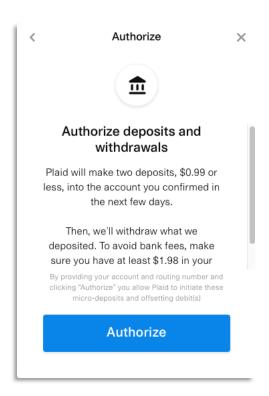
j. Enter the account number, then click Continue



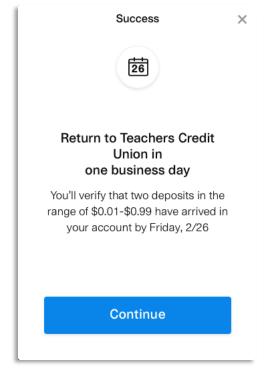
k. Re-enter the account number for confirmation, then click Continue

<	Enter your account info	×
	Confirm the account number for your account	
	1111111	]
	Continue	
	Get help finding this information	

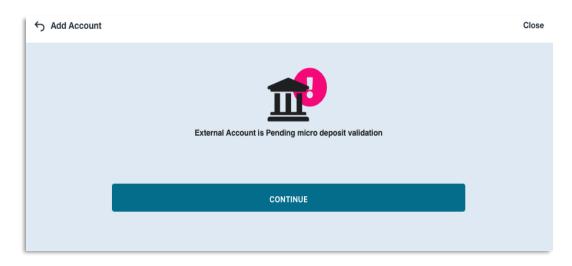
I. Review the authorization disclosure, then click Authorize to proceed



m. A success message displays. Click Continue to proceed



n. The pending microdeposit validation screen displays. Click **Continue** to proceed



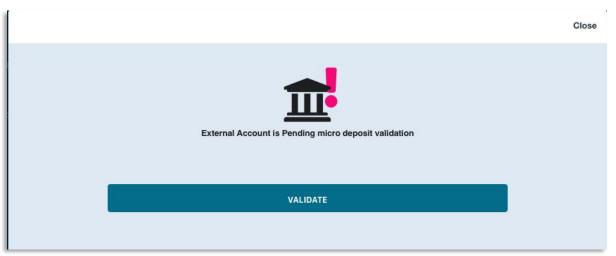
o. The account displays as an account pending verification under Other Accounts

OTHER ACCOUNTS		
Plaid Checking		
Ronnie's Savings Account **37:1		
RONNIE BURRIS CHECKING **37:3		
Account Pending - Account *****4888   Verification Pending	>	
Add additional account	>	

## To Validate an Account by Microdeposits

- 1. On the Transfers screen, click +Account
- 2. Locate and click the account to verify under Other Accounts

OTHER ACCOUNTS		
Plaid Checking		
Ronnie's Savings Account **37:1		
RONNIE BURRIS CHECKING     **37:3		
Account Pending - Account	>	
Add additional account	>	



3. The microdeposit validation screen displays. Click Validate to proceed

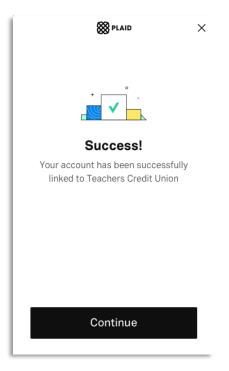
4. On the next screen, enter the amount of the first deposit, then click **Continue** 

Verify you	ir account X
1	ħ
Enter amo first d	ount of the eposit
\$0.20	Deposit 1 🔒
Cont	tinue
\$0.99 will arrive in y	ne range of \$0.01- your account ending nd Friday, 2/26

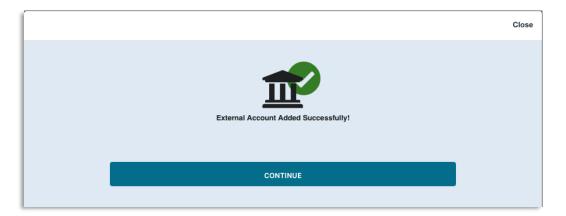
5. Enter the amount of the second deposit, then click Continue

<	Verify your account	×
	Enter amount of the	
	second deposit	
	\$0.55 Deposit 2 🔒	
	Continue	
	Two deposits in the range of \$0.01- \$0.99 will arrive in your account ending in 4888 around Friday, 2/26	

6. A success message displays, click Continue to proceed



7. Click **Continue** on the next screen to return to the Transfers Screen



### To Remove a Linked External Account

- 1. On the Transfers screen, click +Account
- 2. Locate the account to remove under Other Accounts
- 3. Click and hold the account to remove, then drag or swipe right-to left

		Close
	MY ELIGIBLE ACCOUNTS	
	2014 HARLEY	
	CHOICE'S SAVINGS	
	New Moneyyyy Hey           ******98:8   Bal: \$4,384.47	
	Gary's Primary Share	
	OTHER ACCOUNTS	_
	FIRST CITIZENS BANK & TRUST COMPANY	
	Plaid Checking	
	Ronnie's Checking Account	
	Ronnie's Savings Account **37:1	
	Add additional account	

## 4. The delete icon displays

Plaid Checking   •••••0000     • Ronnie's Checking Account   •••*37:2     • Ronnie's Savings Account   ••*37:1   Add additional account		TIZENS BANK & TRUST COMPANY	
<ul> <li>**37:2</li> <li>Ronnie's Savings Account</li> <li>**37:1</li> </ul>			
• **37:1			
Add additional account			
	,	Add additional account	>

5. A confirmation displays. Click **Delete Account** to proceed with removing the account, or click **Cancel** to retain the account

OTHER ACCOUNTS	
FIRST CITIZENS BANK & TRUST COMPANY	
Plaid Checking	
Are you sure you want to delete If you have future dated transfers they will be canceled. Ronnie's Checking Account	Are you su future date
FIRST CITIZENS BANK & TRUST COMPANY	
Delete Account	
Cancel	

6. A confirmation for the deletion occurs. Click **OK** to hide the message

	OTHER ACCOUNTS	
	Plaid Checking	
	Ronnie's Checking Account **37:2	
	Ronnie's Savings Account **37:1	
	Add additional account	
Account deleted suc	cessfully!	ок

## **Transfer Initiation**

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The Transfers Screen allows you to initiate Transfers between accounts. To initiate a Transfer:

1. On the Transfers Screen, click the **Transfer** button



2. The Start Transfer Screen displays

			Close
SELECT FROM THEN TO ACCOUNT			
FROM:	то:		
TRANSFER AMOUNT			
\$			
DELIVERY OPTIONS			
Frequency		One Time	
Delivery Date			
ADD NOTE			
	REVIEW TRANSFER		

3. Click the **•** icon in the **From:** section to view the list of available accounts to transfer from. My Eligible Accounts lists internal accounts. Other Accounts lists external accounts.

Transfer From A	Account	Close
	Select account you wish to transfer from	
	MY ELIGIBLE ACCOUNTS	
	CHOICE'S SAVINGS         >           ******98:2   Bal: \$5,140.68         >	
	New Moneyyyy Hey         >           ******98:8   Bal: \$4,384.47         >	
	Gary's Primary Share         >           ******98:1   Bal: \$3,156.91         >	
	OTHER ACCOUNTS	
	Plaid Checking	



Your internal accounts will display masked account numbers along with balance summary information.

4. Click or tap the account to transfer funds from. The selected account updates in the **From:** section

	Close
SELECT FROM THEN TO ACCOUNT	
FROM: Gary's Primary S 98:1 \$3,156.91	TO:

5. Next, click the 💽 icon in the **To:** section to view the list of available accounts to transfer funds to from the list of **My Eligible Accounts** or **Other Accounts** 

← Transfer To Acco	ount	Close
	Select account you wish to transfer to MY ELIGIBLE ACCOUNTS	
	2014 HARLEY >	
	CHOICE'S SAVINGS         >           98:2   Bal: \$5,140.68         >	
	New Moneyyyy Hey     ******98:8   Bal: \$4,384.47	
	OTHER ACCOUNTS	
	Plaid Checking	
	Ronnie's Checking Account	
	Ronnie's Savings Account	

6. Click or tap the account to transfer funds to. The selected account updates in the **To:** section

		Close
SELECT FROM THEN TO ACCOUNT		
FROM:	то:	
Gary's Primary S 98:1 \$3,156.91	CHOICE'S SAVINGS 98:2 \$5,140.68	

7. Next, enter the **Transfer Amount** in dollars

TRANSFER AMOUNT	
\$	75.00

8. For **One Time** transfers (the default option), enter the **Delivery Date** or select using the calendar

	March 2021
\$ 75.00	March C 2021 C Su MoTu WeTh Fr Sa
DELIVERY OPTIONS	28 <b>1</b> 2 <b>3</b> 4 5 6 7 8 9 10 11 12 13
Frequency	14 15 16 17 18 19 20 21 22 23 24 25 26 27 <sub>re</sub> 28 29 30 31 1 2 3
Delivery Date	03/03/2021

9. For recurring transfers, click **One Time** to view and select additional frequency options

	6
Frequency	One Time
	Daily
	Weekly
Delivery Date	Monthly
benvery bate	Quarterly
	Annually
ADD NOTE	1st Of Month
ADDINOTE	Last Day Of Month
	1st & 15th Of The Month
	15th & Last Day Of Month
	Every Other Week
	Semi-Annually

10. Select the  ${\bf Start}\,{\bf Date}\,{\rm and}\,{\bf End}\,{\bf Date}\,{\rm for}\,{\rm the}\,{\rm recurring}\,{\rm transfer}$ 

DELIVERY OPTIONS	
Frequency	Weekly
Start Date	03/03/2021
End Date	03/24/2021



For recurring transfers, first delivery of the transfer will occur on the Start Date. If the transfer frequency includes the  $1^{st}$ ,  $15^{th}$ , or Last Day of the Month, the first delivery of the transfer will occur on the next upcoming date. For example, if the Frequency is set as  $1^{st}$  and  $15^{th}$  of the Month and the Start Date is entered as the  $12^{th}$ , the first delivery will occur on the  $15^{th}$  since it is the next upcoming date.

### 11.Click or tap into the Add Note field to attach a note to the Transfer, if desired

Weekly Transfer to Savings Account	•

### 12.0nce all fields are complete, click Review Transfer

					Close
	FROM: Gary's Primary S 98:1 \$3,156.91	•	TO: choice's savings 98:2 \$5,140.68		
TRANSFER AMO	JNT				
\$		35.00			
DELIVERY OPTIO	NS				
Frequency				Weekly	
Start Date				03/03/2021	
End Date				03/24/2021	
ADD NOTE					
Weekly Transf	er to Savings Accour	nt		0	
	1	REVIEW TRANS	FER		

13. The next screen displays the entered transfer information. Click **Submit Transfer** to continue, **Review Transfer** to return to the prior screen to make changes, or **Cancel** to exit without submitting the Transfer

S Review Transfer	r			Cancel
		Confirm transfe	r details	
		FROM: PRIMARY SHARE 98:1 \$4,543.03	TO: <u>     CHOICE SAVINGS</u> 	
	AMOUNT		\$350.00	
	FREQUENCY		Weekly	
	START DATE		November 12, 2020	
	END DATE		December 12, 2020	
	NOTE		Nov to Dec Transfer to Savings Account	
		SUBMIT TRAN	ISFER	

14.After clicking Submit, the Transfer details display. Click **Done** to return to the Transfers Screen

← Review Transfer	,	Close			
	Your Transfer has been scheduled!				
	FROM:     TO:       Gary's Primary S     CHOICE'S SAVINGS				
	AMOUNT \$35.00				
	FREQUENCY Weekly				
	START DATE March 3, 2021				
	END DATE March 24, 2021				
	NOTE Weekly Transfer to Savings Account				
[	DONE				

15. The Transfer displays as scheduled in the Transfer List

✓ 8 UNREAD ALERT(S)	8
Transfer - Account Added	1 hour ago
MAR 3, 2021 - SCHEDULED	۹
CHOICE'S SAVINGS (REPEATS)     Weekly Transfer to Savings Account	\$35.00
FEB 8, 2021	
2014 HARLEY From Savings *****98:1	\$20.00

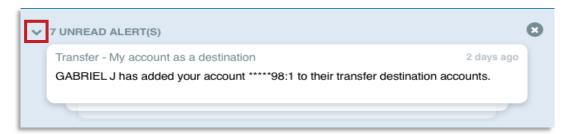


Once a Transfer is successfully initiated, you will be notified. You can configure your alerts in Notification Settings to customize which Transfer notifications you receive and the delivery method.

## **Transfer Alerts**

The Transfers Screen houses an Alerts section to notify Members of transfer-related activity and other information as configured by the Credit Union. To access unread alerts:

1. Multiple alerts display in a collapsed view. To expand, click the <sup>▶</sup> next to the number of unread alerts



2. Click or tap the alert to view more information



The type of alert determines where the Member is directed after clicking the alert. Account addition alerts direct the Member to the Accounts List. Initiated or scheduled alerts direct the Member to the Transfers Details screen.

3. Alternatively, click the 🗵 to clear all unread alerts

## **Transfer List**

The Transfer List displays past and future-scheduled transfers within a 30-day period. Please note: this list includes transfers sent or scheduled through the Transfers tile and does not include the transfers you have received. All transfers received can be found in your Account tile, where the date and amount of the transaction will be provided.

Transfers display in sequential order by date. You can view the transfer status, "Transfer to" account, transfer amount, and note (if added). If a note is not added, the "Transfer from" account displays. Go to the Searching Transfers section to learn how to search for more transfers using the Search Field or by applying filters.

NOV 16, 2020 - SCHEDULED	۹
A410 USED AUTO FIXED (REPEATS) From Checking 0000	\$29.00
NOV 15, 2020 - SCHEDULED	
PRIMARY SHARE (REPEATS) Test 12 Ex	\$29.00
NOV 14, 2020 - SCHEDULED	
PERFORMANCE CHECKING (REPEATS) From Checking 0000	\$14.00
NOV 12, 2020 - SCHEDULED	
A CHOICE SAVINGS (REPEATS) Nov to Dec Transfer to Savings Account	\$350.00

### **Transfer Status Icons**

You can view the Transfer Status according to the icons listed on the Transfer List. Failed transfers display a red exclamation point and the transfer amount displays in red.



Successful transfers display a green checkmark, and the transfer amount displays in bold.



Scheduled transfers that have not yet cleared display the Transfer icon without any additional symbols. The transfer amount remains gray until the transfer occurs.





A same-date transfer will show as scheduled until the transfer occurs, depending on the time that it is processed. With recurring transfers, the initial transfer in the series will show the green checkmark once processed. The next transfer in the series will display within the 30-day period. The pending transfers in the series remain gray and will not show the checkmark until processed and cleared.

## **Transfer Details**

You can select a transfer from the Transfers List to view Transfer Details. The Transfer Details screen displays the Transfer Status, Next Scheduled Date (if applicable), Transfer From: and To: accounts, Amount, Frequency, Delivery Date, Start Date and End Date (for recurring transfers), and Notes entered.

**Please note:** Transfers received are not included in your Transfers Tile. You will not find them on the Transfers List and will not be able to see any details within Transfer Details. All transfers received can be found in your Account tile, where the date and amount of the transaction will be provided.

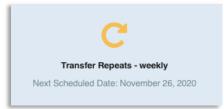
					Close
		ansfer was Su 2BQLJ4KBFTN	ccessful. IGURH445410HWU	J	
	FROM: Gary's Primary S 98:1 \$3,156.91	•	TO: 2014 HARLEY 145 \$0.00		
AMOUNT				\$20.00	
FREQUENCY				One Time	
DELIVERY DATE				February 8, 2021	

### **Transfer Status Icons**

Completed Transfers display a checkmark and the confirmation number.



**Recurring Transfers** display an arrow, the transfer frequency, and the next scheduled date.



**Failed Transfers** display an exclamation point and direct you to try again or contact Member Support.



## Editing and Canceling Transfers

You may edit scheduled transfers that have not been processed.

## To edit a transfer:

1. Click the scheduled transfer to edit on the Transfers List, then click Edit

	Transfer Repeats - weekly Next Scheduled Date: November 20, 2020				
	FROM: PRIMARY SHARE 	•	TO: choice savings 		
AMOUNT				\$5.55	
FREQUENCY				Weekly	
START DATE			Novemb	er 13, 2020	
END DATE			Novemb	er 27, 2020	
EDIT OPTIONS					
		Edit			
		Cancel			



Scheduled transfers for external accounts are not editable the same day that they are initiated. However, they may be edited the day after they are initiated.

#### For One-Time Transfers:

a. Edit the transfer information, then click Update Transfer when finished

← Edit Transfer		Close
	SELECT FROM THEN TO ACCOUNT	
	Gary's Primary S         TO:           S3,156.91         Image: Content of the second	
	TRANSFER AMOUNT	
	\$ 6.00	
	DELIVERY OPTIONS	
	Delivery Date 03/02/2021	
	ADD NOTE	
	UPDATE TRANSFER	

b. Review the updated information, then click **Submit Transfer** or click **Review Transfer** to make additional edits

S Review Transfer	r			Close
	Cor	nfirm transfer details		
	FROM: Gary's Primary S 	TO: New Moneyyyy Hey 98:8 \$4,384.47		
	AMOUNT		\$6.00	
	DELIVERY DATE		March 2, 2021	
[ [	S	UBMIT TRANSFER		]

c. A success message displays. Click **Done** to return to the Transfers Screen

S Review Transfe	r			Close
	Your Tra	nsfer has been scheduled!		
	FROM: Gary's Primary S 	TO: New Moneyyyy Hey 		
	AMOUNT		\$6.00	
	DELIVERY DATE		March 2, 2021	
		DONE		

## To edit recurring transfers:

a. Click the scheduled transfer to edit on the Transfers List, then click Edit

	Transfer Repeats - weekly Next Scheduled Date: November 20, 2020				
	FROM: PRIMARY SHARE 98:1 \$4,557.49	•	TO: choice savings 		
AMOUNT			\$5.55		
FREQUENCY			Weekly		
START DATE			November 13, 2020		
END DATE			November 27, 2020		
EDIT OPTIONS					
		Edit			
		Cancel			

b. Next, select whether to **Edit just this one** (the displayed Transfer) or to **Edit Series**, or click **Nevermind** to return to the previous screen

Edit this transfer, or this series of transfers?
Edit just this one
Edit Series
Cancel
Nevermind

c. Edit the information, then click **Update Transfer** when finished *(Image on next page)* 

UPD/	TE TRANSFER			UP	DATE TRANSFER	
Click to Add Note			Click to Ac	ld Note		
ADD NOTE			ADD NOTE			
Delivery Date		11/21/2020	End Date			11/28/2020
DELIVERY OPTIONS			Start Date			11/13/2020
\$	5.55		Frequency			Weekly
TRANSFER AMOUNT			DELIVERY O	PTIONS		
PRIMARY SHARE 98:1 \$4,557.49	CHOICE SAVINGS 		transfer /	MOUNT	5.55	
FROM:	TO:				-	
SELECT FROM THEN TO ACCOUNT				PRIMARY SHARE 98:1 \$4,557.49		101CE SAVINGS -98-2 3,822.06
				FROM:	TO:	

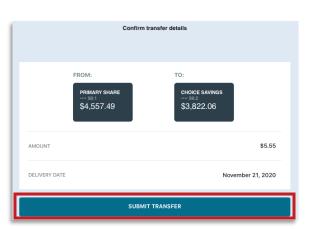
**One-time Transfer** 

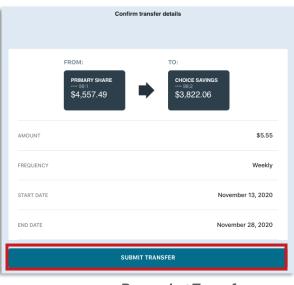
TCU

**Recurring Transfer** 

For recurring transfers, only the End Date is editable. If the frequency is no longer correct, you will need to cancel the series and re-initiate the recurring transfer.

d. Next, click Submit Transfer





One-time Transfer

Recurring Transfer

### e. A success message displays. Click **Done** to return to the Transfers Screen

	Your Transfer has been scheduled!
Your Transfer has been scheduled!	FROM: TO: PRIMARY SHARE 
FROM: TO: PRIMARY SHARE SST \$4,557.49 TO: CHOICE SAVINGS 	AMOUNT \$5.55 FREQUENCY Weekly
AMOUNT \$5.55	START DATE November 13, 2020
DELIVERY DATE November 21, 2020	END DATE November 28, 2020
DONE	DONE

One-Time Transfer

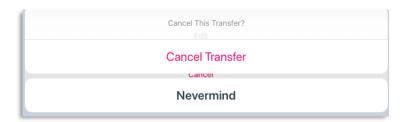
**Recurring Transfer** 

To cancel a one-time transfer:

1. Click the scheduled transfer to edit on the Transfers List, then click Cancel

FREQUENCY One Time	Transfer will occur in 6 day(s)			
FREQUENCY One Tim DELIVERY DATE November 21, 2024		PRIMARY SHARE	•	CHOICE SAVINGS
DELIVERY DATE November 21, 2020	AMOUNT			\$5.55
	FREQUENCY			One Time
EDIT OPTIONS	DELIVERY DATE			November 21, 2020
	EDIT OPTIONS			
Edit			Edit	
Cancel			Cancel	

2. Click **Cancel Transfer** to proceed or click **Nevermind** to return to the previous screen



3. Click Cancel Transfer again to proceed

Please confirm cancellation	
Cancel Transfer	
Cancer	
Nevermind	

4. The transfer is now canceled and no longer displays in the Transfers List

	FROM: PRIMARY SHARE 	•	TO: choice savings 98:2 \$3,822.06
AMOUNT			\$350.00
FREQUENCY			Weekly
START DATE			November 12, 2020
END DATE			December 12, 2020
NOTE			Nov to Dec Transfer to Savings Account
EDIT OPTIONS			
		Edit	
		Cancel	

### To cancel a transfer in a series:

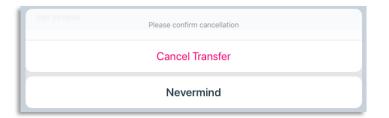
1. Click the scheduled transfer to edit on the Transfers List, then click **Cancel** 

	FROM: Gary's Primary S 	•	то: <u>сноісе's savings</u> 	
AMOUNT				\$35.00
FREQUENCY				Weekly
START DATE			March	3, 2021
END DATE			March 2	4, 2021
NOTE			Weekly Transfer to Savings /	Account
EDIT OPTIONS				
		Edit		
		Cancel		

2. Next, select whether to **Cancel This Transfer?** (the displayed transfer) or to **Cancel This Series of Transfers?**, or click **Nevermind** to return to the previous screen

NOTE	Weekly Transfer to Savings Account
	Cancel this transfer, or this series of transfers?
	Cancel This Transfer?
	Cancel This Series of Transfers?
	Cancel
	Nevermind

a. If canceling the displayed transfer, click Cancel Transfer to confirm



b. If canceling the series of transfers, click Cancel Series

l	EDIT OPTIONS Please confirm cancellation
l	Cancel Series
	Nevermind

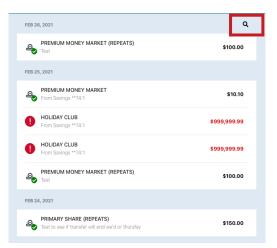
5. The Transfer List refreshes, and the canceled transfers no longer display

### **Searching Transfers**

The Transfers Search screen allows you to search for Transfers by keywords using the Search Field, or by applying filters.

**Please note:** The transfers you have received are **not** included in your Transfers Tile and are therefore not searchable within the Transfers tile. All transfers received can be found in your Account tile, where the date and amount of the transaction will be provided.

1. On the Transfers Screen, click the Magnifying Glass above the Transfers List



- -. Close Search for description or note ... SEARCH -FEB 26, 2021 PREMIUM MONEY MARKET (REPEATS) Sector Test \$100.00 FEB 25, 2021 PREMIUM MONEY MARKET From Savings \*\*74:1 \$10.10 HOLIDAY CLUB \$999,999.99 From Savings \*\*74:1 HOLIDAY CLUB \$999,999.99 From Savings \*\*74:1 PREMIUM MONEY MARKET (REPEATS) Sector Test \$100.00
- 2. The Transfer Search screen displays with the Search Field and Filters Icon

### To search by Keyword:

a. Click into the Search Field and Enter the keyword or phrase to search by

sage	8	SEARCH
b. Click <b>Search</b>		
sage	Θ	SEARCH

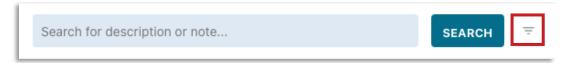
c. The Transfers List refreshes to display matching results

		Close
sage	SEARCH =	
FEB 11, 2021		
CELIA TOWNSLEY SAVINGS (REPEATS) test operations1 primary to sagetest212 primary 6.66	\$6.66	
FEB 10, 2021		
CELIA TOWNSLEY SAVINGS (REPEATS) test operations1 primary to sagetest212 primary 6.66	\$6.66	
FEB 9, 2021		
CELIA TOWNSLEY SAVINGS (REPEATS) test operations1 primary to sagetest212 primary 6.66	\$6.66	
FEB 8, 2021		
CELIA TOWNSLEY SAVINGS (REPEATS) test operations1 primary to sagetest212 primary 6.66	\$6.66	
FEB 7, 2021		
CELIA TOWNSLEY SAVINGS (REPEATS) test operations1 primary to sagetest212 primary 6.66	\$6.66	

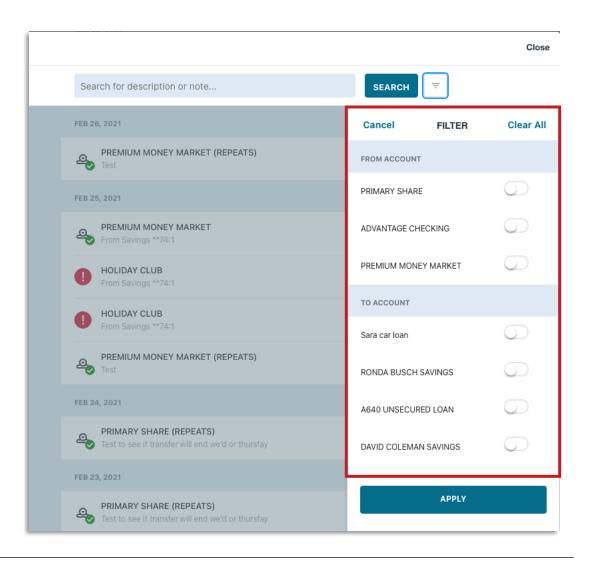
d. Click the 😰 icon to clear the Search Field to enter a new search, or click **Close** to return to the Transfers screen

### To filter by Account:

a. Click the = icon to expand the Filters List



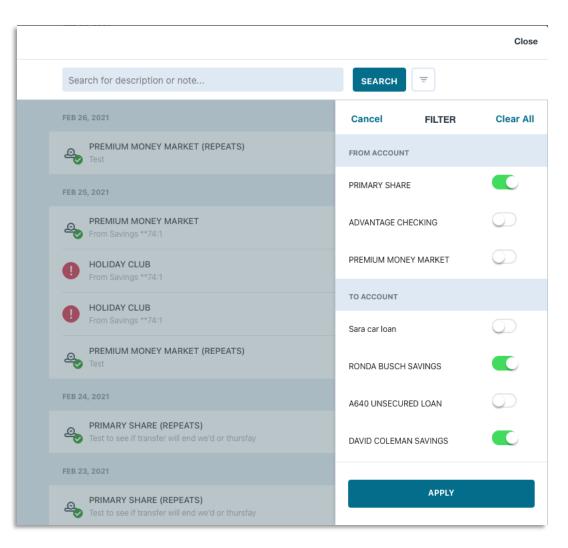
b. The From: Account and To: Account filter toggles display



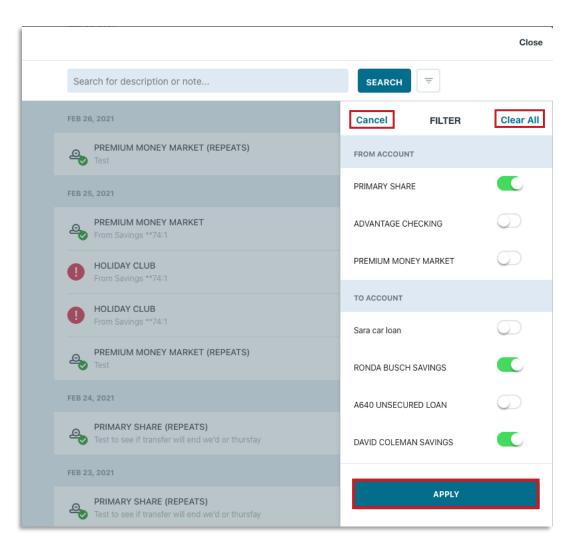


You may need to scroll to view all the available accounts in the From Account and To Account sections.

c. Click the right-side of the toggle or slide left-to-right next to the account(s) to search by. The toggle will turn green to indicate the active filter.



d. Click **Apply** to initiate the search, **Clear All** to remove the filter(s), or **Cancel** to return to the Transfers List



e. The Transfers List refreshes to display matching results. To remove applied filters individually, click the X icon next to the filter

Search for description or note	SEARCH
FROM: PRIMARY SHARE O TO: RONDA BUSCH SAVINGS O TO	: DAVID COLEMAN SAVINGS
FEB 26, 2021	
PREMIUM MONEY MARKET (REPEATS) Test	\$100.00
FEB 25, 2021	
PREMIUM MONEY MARKET From Savings **74:1	\$10.10
HOLIDAY CLUB From Savings **74:1	\$999,999.99
HOLIDAY CLUB From Savings **74:1	\$999,999.99
PREMIUM MONEY MARKET (REPEATS) Test	\$100.00

f. To clear all filters, click the = icon and click Clear All.

Cancel	FILTER	Clear All
FROM ACCOUN	r	
PRIMARY SHAR	E	
ADVANTAGE CH	IECKING	$\bigcirc$
PREMIUM MON	EY MARKET	$\bigcirc$

### To search by Transfer Amount:

- a. Click the filter icon =
- b. Scroll to locate the By Amount section

BY AMOUNT	
Greater than	0.00
Less than	0.00

c. Enter the amount(s) to search by in the Greater than and/or Less than fields

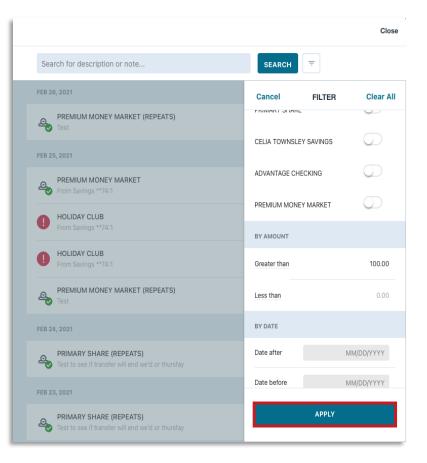
BY AMOUNT		BY AMOUNT		BY AMOUNT	
Greater than	100.00	Greater than	0.00	Greater than	100.00
Less than	0.00	Less than	200.00	Less than	200.00

Greater than

Less than

Greater than and Less than

d. Click Apply to initiate the search



g. The Transfers List refreshes to display matching results. To remove applied filters individually, click the X icon next to the filter

		Clos
Search for description or note	SEARCH	
> \$100.00 8		
FEB 26, 2021		
PREMIUM MONEY MARKET (REPEATS) Test	\$100.00	
FEB 25, 2021		
HOLIDAY CLUB From Savings **74:1	\$999,999.99	
HOLIDAY CLUB From Savings **74:1	\$999,999.99	
PREMIUM MONEY MARKET (REPEATS) Test	\$100.00	
FEB 24, 2021		
PRIMARY SHARE (REPEATS) Test to see if transfer will end we'd or thursfay	\$150.00	

### To search by date:

- a. Click the = icon to expand the Filters List
- b. Scroll to locate the By Date section

BY DATE	
Date after	MM/DD/YYYY
Date before	MM/DD/YYYY
	APPLY

c. Click into the **Date after** and/or the **Date before** fields and use the calendar to select the date(s) to search by

			Close
Search for description or note	SEARCH	Ŧ	
FEB 26, 2021	Cancel	FILTER	Clear All
PREMIUM MONEY MARKET (REPEATS) Test	CELIA TOWNSLE	Y SAVINGS	$\mathcal{D}$
FEB 25, 2021	ADVANTAGE CHE	CKING	$\mathbb{D}$
PREMIUM MONEY MARKET From Savings **74:1	PREMIUM MONEY	MADKET	
HOLIDAY CLUB From Savings **74:1	BY AMOUNT		21 🖸 Fr Sa
HOLIDAY CLUB From Savings **74:1	Greater than	31 <b>1</b> 2 3 4 5 7 8 9 10 11 1	
PREMIUM MONEY MARKET (REPEATS)	Less than	14 15 16 17 18 1 21 22 23 24 25 2	
Test	BY DATE	28 1 2 3 4 5	
FEB 24, 2021	Date after	02/0	1/2021
PRIMARY SHARE (REPEATS) Test to see if transfer will end we'd or thursfay	Date before	MM/DD	/YYYY
FEB 23, 2021			
PRIMARY SHARE (REPEATS) Test to see if transfer will end we'd or thursfay		APPLY	

- d. Click Apply to initiate the search
- e. The Transfers List refreshes to display matching results. To remove applied filters individually, click the X icon next to the filter

			Close
	Search for description or note	SEARCH	
	AFTER: 02/15/2021		
	FEB 26, 2021		
	PREMIUM MONEY MARKET (REPEATS)	\$100.00	
	FEB 25, 2021		
	PREMIUM MONEY MARKET From Savings **74:1	\$10.10	
	Prom Savings **74:1	\$999,999.99	
	HOLIDAY CLUB From Savings **74:1	\$999,999.99	
	PREMIUM MONEY MARKET (REPEATS)	\$100.00	
	FEB 24, 2021		
	PRIMARY SHARE (REPEATS) Test to see if transfer will end we'd or thursfay	\$150.00	



Filters may be applied in any combination of From Account, To Account, Amount, and Date.